



Owner's Suite



m/v *Minerva*



On board *Minerva*

«title» «fname» «lname»
«attn»
«agency»
«addr1»
«addr2»
«CITY»
«state»
«postcode»

January 2011

Dear «title1» «lname1»,

Reference: «invoice» Cruise: MIN110216 'Bangkok and Beyond'

«title1» «fname1» «lname1»

«title2» «fname2» «lname2»

I would like to inform you of the arrangements for your transfer back to Manchester Airport at the end of your cruise. Our dedicated charter flight TCX504H is due to arrive into London Gatwick from Chennai at 08.50 on the morning of 02 March 2011.

The earliest flight available from London Gatwick to Manchester which allows sufficient connecting time for you to collect your luggage, then transit from the South to the North Terminal at Gatwick does not depart until 17.40 in the afternoon.

In order to get you home as quickly as possible, a complimentary dedicated coach transfer will operate from London Gatwick South Terminal to Manchester Airport dropping off at the bus station outside the railway station entrance.

I would like to assure you that our representatives meeting the TCX504H at Gatwick will greet you in arrivals and lead you down to the coach bays. The coach will then proceed directly to Manchester Airport stopping en-route for a comfort stop, with an anticipated arrival time of approximately 14.00 – 14.30 (depending on traffic).

Please can you confirm that you wish to take this complimentary coach service by calling 0844 209 9000 (option 3) before 31 January 2011.

Yours sincerely,

David Carter

Swan Hellenic

FOR FURTHER INFORMATION:

Call 0844 209 9000

Monday -Friday 9am -7pm
Saturday 9am - 4pm

Swan Hellenic

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