



Le Pont D'Avignon, Avignon



Mv A-Rosa Stella



Eurostar – rail option

«title» «fname» «lname»
 «attn»
 «agency»
 «addr1»
 «addr2»
 «city»
 «state»
 «postcode»

Booking Ref: «INVOICE»
 Cabin No: «cabin» - cat «cat»
 «title1» «fname1» «lname1»
 «title2» «fname2» «lname2»

May 2010

Dear «title» «lname»,

Eurostar - STE100925

I am taking this opportunity to write to you to give more details about the return train journey to Lyon to join your Swan Hellenic river cruise on 25 September 2010.

Included in the Package:

Standard Class Eurostar via Paris connecting to the French TGV high speed train travelling in standard class. We are pleased to offer a full portorage service throughout the journey. Buffet service is available on both Eurostar and the TGV.

Provisional train times: (Train timetables are not fully confirmed until 3 months prior to departure)

25 Sept 2010	Depart St Pancras	06.55	Arrive Paris Nord	10.17
25 Sept 2010	Depart Paris Lyon	12.54	Arrive Lyon Perrache	15.03
02 Oct 2010	Depart Lyon Perrache	09.46	Arrive Paris Lyon	12.03
02 Oct 2010	Depart Paris Nord	15.07	Arrive St Pancras	16.36

Check-in at St Pancras:

Before checking in all passengers will be required to deposit their luggage at the Euro Dispatch Centre in St Pancras station, which will be open from 06.00. Latest luggage drop off will be 06.30. A map of the station will be provided. After depositing your luggage, there is approximately a 300 metre walk to Eurostar check-in, security and the departure lounge. Embarkation will commence 20 minutes prior to train departure.

Transfers:

A coach transfer will be provided across Paris between Paris Nord and Paris Lyon stations on the outbound journey and from Lyon Perrache station to embark *Mv Arosa-Stella*. There will be some free time at Paris Lyon station for refreshments between trains. Cafes and restaurants are plentiful in and around the stations. For the return journey there will be a coach transfer to Lyon Perrache station and across Paris between Paris Lyon and Paris Nord stations. Again you will have some free time at Paris Nord station for refreshments.

FOR FURTHER INFORMATION:

Call 0844 209 9000

Monday -Friday 9am -7pm
Saturday 9am - 4pm

Swan Hellenic

Lynnem House, 1 Victoria Way
Burgess Hill, West Sussex RH15 9NF
www.swanhellenic.com



Ashford Joiners:

Until the timetables are confirmed approximately 3 months before departure we cannot confirm if the Eurostar will stop at Ashford in both directions. Passengers wishing to join the Eurostar at Ashford should contact our reservations department to register their interest. Once timetables are confirmed you will be contacted.

Upgrades:

Standard Premier (Eurostar)/1st Class (TGV) are also available and benefits include:

- A larger, more comfortable seat with increased leg room in an exclusive carriage – Eurostar and TGV.
- A meal served at your seat on Eurostar – Continental breakfast from London to Paris and savoury light bites are served on the return from Paris to London.
- (Food and drink are not included on the TGV sections of the journey)
- Complimentary drinks with your meal on Eurostar – Tea, Coffee, Wine, Beer & soft drinks.
- Complimentary Newspapers/Magazines on Eurostar.

Standard Premier/1st Class Upgrade: £125 per person return

*If you wish to upgrade to Standard Premier/1st Class please contact our Administration department on Tel: 0844 209 9000 (Option 3) who will be happy to confirm your upgraded seats.

Important Note: Please be advised that any passengers with reduced mobility requiring wheelchair assistance that this cannot be guaranteed at all stations. As such we would strongly recommend that you take the flight option where assistance is more widely available and accessible for your own comfort.

Passengers taking the train must be able to walk 500 metres unaided due to the length of platforms and the location of coach parking.

Final details of all travel arrangements will be sent with your Pre-Cruise Information approximately 10 weeks before departure.

We look forward to welcoming you aboard *Mv Arosa-Stella!*

Yours sincerely,



On behalf of Swan Hellenic